

International Education Agent Student Feedback Form



Student Education Agent Appraisal

Education Agent Company Name:	
Education Agent Counsellor Name (If known):	

Please tick Yes or No in response to the following statements.		Yes	No
My agent provided information on:			
Provided or had available for viewing a copy of the GTNT Training Brochure and Marketing Materials			
Program information (teaching methods, assessment, duration, cost, start date, entry requirements, any additional costs, campus & pathways)			
Accurate entry and English language requirements			
Current information on fees & charges			
Information regarding the application process, conditions of enrolment, application form and refund policy & procedure			
Explained the International Student Written Agreement			
Access to ISTA Complaints & Appeals Policy, Student Conduct Policy and Procedure			
Information on visa conditions, costs of living			
Information on the Australian Education System and Education Services for Overseas Students (ESOS) Students (ESOS) framework: www.aei.dest.gov.au/esos			
The location of Darwin and information about the Northern Territory			
ISTA campuses, facilities and student support			
Accommodation options			
Airport Pick Up service			
ISTA web address			
Advice was given on part time employment while I was studying. Please provide details of advice given in Further Comments box.			
Please provide any additional feedback:			

If you wish ISTA to contact, you regarding your agent appraisal please provide your name and contact information.

NAME:

NUMBER:

EMAIL: