

International Education Agent Student Feedback Form

Student Education Agent Appraisal

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|---|--|
| Education Agent Company Name: | |
| Education Agent Counsellor Name (If known): | |

| Please tick Yes or No in response to the following statements. My agent provided information on: | Yes | No |
|---|-----|----|
| Provided or had available for viewing a copy of the GTNT Training Brochure and Marketing Materials | | |
| Program information (teaching methods, assessment, duration, cost, start date, entry requirements, any additional costs, campus & pathways) | | |
| Accurate entry and English language requirements | | |
| Current information on fees & charges | | |
| Information regarding the application process, conditions of enrolment, application form and refund policy & procedure | | |
| Explained the International Student Written Agreement | | |
| Access to ISTA Complaints & Appeals Policy, Student Conduct Policy and Procedure | | |
| Information on visa conditions, costs of living | | |
| Information on the Australian Education System and Education Services for Overseas Students (ESOS) Students (ESOS) framework: www.aei.dest.gov.au/esos | | |
| The location of Darwin and information about the Northern Territory | | |
| ISTA campuses, facilities and student support | | |
| Accommodation options | | |
| Airport Pick Up service | | |
| ISTA web address | | |
| Advice was given on part time employment while I was studying. Please provide details of advice given in Further Comments box. | | |
| Please provide any additional feedback: | | |

If you wish ISTA to contact, you regarding your agent appraisal please provide your name and contact information.

NAME:

NUMBER:

EMAIL: